Information and general conditions of reservation

1- Reservation : Price and payment

La Plage de Cleut Rouz

Reservation of a camping place : it becomes effective only with our agreement and reception of the amount of the deposit (30% of the amount of the stay) and the booking fees. The balance of the stay is to be paid 30 days before your arrival. Arrivals after 2 pm and departures before 12 am.

Reservation of a rental accommodation : It becomes effective only after our agreement and reception of the amount of the deposit (30% of the amount of the stay) and of the reservation fees. The balance of the stay is to be paid 30 days before your arrival. In July/August, arrivals from 3 pm and departures before 10 am.

For any delay not reported, the rental/pitch becomes available 24 hours after the arrival date stipulated on the booking contract.

2- Change of reservation: No discount will be given for late arrival or early departure.

3- Cancellation conditions:

- If you cancel more than 30 days before the date 20% of the total cost of your stay will be retained
- If you cancel less than 30 days before the beginnig of the stay, the totality of the stay is invoiced and not refunded.

The reservation fees are not refunded under any circumstances.

4- Cancellation insurance: We advise you to take out cancellation insurance. This contract offers you a cancellation guarantee which allows you to obtain the reimbursement of the sums paid in case of cancellation of your stay or early departure under certain conditions (illness, accident...). The amount of the cancellation insurance is 4% of the rental price and must be taken out when booking.

5- Animals : <u>Only one animal</u> per accommodation will be allowed on the campsite and in certain rental properties at an additional cost and subject to conditions:

- dogs of categories 1&2 are strictly forbidden
- animals must be kept on a lead inside the campsite
- hygienic walks for your pets outside the campsite

As a reminder, dogs and other animals must never be left free or alone, even locked up, in the absence of their owners who are civilly responsible for them.

6- Vehicle: Your vehicle must be parked on your pitch or in the parking lot at the entrance to the campsite. Only one car is included in the price of the pitch, any additional vehicle will be charged according to the tariff and will have to park on the visitor's parking.

7- Deposits for rental accommodation: 2 deposits per accommodation will be required on the day of your arrival. The first one of $400 \in$ to cover possible damages in the rental. The second one of an amount of $100 \in /120 \in /150 \in$ according to the type of accommodation (corresponding to the price of a cleaning package) in case the accommodation is not returned in a perfect state of cleanliness. In fact, it is expected that you do the cleaning including the floors, the dishes, the refrigerator and cooking elements, the bathroom(s), the garbage cans...

They will be returned to you within 7 days after control of your installation. The invoicing of possible damages will be added to the price of the stay.

8- Insurance and liability: The campsite declines all responsibility for damage to the camper-caravanner's equipment caused by his or her own actions; insurance for your equipment in terms of civil liability is compulsory (FFCC, ANWB, ADAC...).

9- Right to the image: The Camping la Plage de Cleut Rouz realizes, for its promotion, photographic and video supports. Their distribution is subject to express authorization; for yourself or minors over whom you have authority, you will express your disagreement with the right to image upon your arrival.

10- Applicable law: The present general conditions are subject to French law and any dispute relating to their application falls under the jurisdiction of the Tribunal de Grande Instance or the Tribunal de Commerce of Quimper.

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